(including information such as your IP address) and technical information (such as your browser type and version) when your browser, mobile device or Felix Smart Product contacts our servers.

**How does Felix Smart use the information it collects?**

We use this information to provide, develop and improve Felix Smart Products and services, including to make assessments and recommendations about products, safety, or energy use. We may use your contact details to send you this information, or to ask you to participate in surveys about your Felix Smart use and to send you other communications from Felix Smart.

We may also use this information in a non-identified form for research purposes and to help us make sales, marketing and business decisions. For example, we use aggregated user information about the number of active thermostat users in a particular state to help us decide what energy companies might be good partners and aggregated smoke and CO alarm data to study emergency alarm rates across our customers.

We may use service providers to perform some of these functions. Those service providers are restricted from sharing your information for any other purpose.

We use industry-standard methods to keep this information safe and secure while it is transmitted over your home network and through the Internet to our servers. Depending on your location and type of data, Felix Smart may process your personal information on servers that are not in your home